

SOP Title: IT Resources Acquisition and Related Technologies July 12, 2005

Deputy Area/Division: Deputy Chief for Management, Information Technology Division

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1. Purpose:

To provide the Standard Operating Procedure (SOP) for requesting the acquisition of IT resources and related technologies.

2. Scope:

This SOP will be followed by employees when requesting assistance acquiring IT resources and related technologies.

3. Outline of Procedure:

- 4.1 Description of Services
- 4.2 Preparing and Submitting Requests

4. Specific Procedures:

- 4.1 Description of Services
 - A. Technical Approval (TA) is the authority granted by the Chief Information Officer to procure IT resources. This authority is granted in accordance with Departmental Regulations.
 - B. IT resources include commonly known items as computers, printers, plotters, and software.
 - C. Related technologies include hand-held recorders, electronic surveying devises, standalone or remote data collection devices, cameras, and global positioning systems (GPS).
 - D. Deployment is concluded when the procured IT resource is set up, tested, and functioning within normal parameters. This will be accomplished with the support of USDA, Information Technology Services (ITS).
 - E. Accountability includes completing all steps of the acquisition process and documenting serial number and other identifying information after equipment is procured and deployed.

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4.2 Preparing and Submitting Request

Responsibilities of the Requestor:

- A. Prepare a written request that includes the following:
 - 1. Name of requestor and location.
 - 2. Type of equipment or IT resource being requested.
 - 3. Purpose and use of equipment.
 - 4. Justification.
 - 5. Date when equipment or IT resource is needed.
 - 6. Appropriate supervisory approval.
 - 7. Quantity, cost, and contract source.
- B. Submit requests by e-mail to <u>Jon.Hayward@wdc.usda.gov</u> or fax to (301) 504-2263 for NHQ employees. State and Center employees should submit requests to <u>Steve.Webber@itc.usda.gov</u> or fax to (970) 295-5414.

Responsibilities of NRCS ITD and USDA ITS staff:

- C. Review requests to ensure compliance with Common Computing Environment (CCE).
- D. Issue TA to begin acquisition process.
- E. Notify the requestor about request status within 7 business days of receipt.

5. Technical Contact:

/s/ Jon K. Hayward for

7/11/05

Approved By: Steve Webber

Technical Approval Officer, Information Technology Division

Date

USDA, NRCS

2150 Centre Avenue, Bldg. A Ft. Collins, CO 80526-1891 (970) 295-5420

/s/ Anita K. Byrd for

6/22/05

Approved By: Elizabeth Pigg

Team Leader, Information Technology Division

Date

USDA, NRCS

5601 Sunnyside Avenue Room 2-2111

Beltsville, MD 20705-5430

(301) 504-2240

6/22/05 Date

Approved By: Mary Thomas, Chief Information Officer

Information Technology Division

/s/

USDA, NRCS 5601 Sunnyside Avenue Room 2-2105 Beltsville, MD 20705-5430 (301) 504-2232